

T-Mobile
Welcome
Start Guide



NOKIA
LUMIA 635

BC

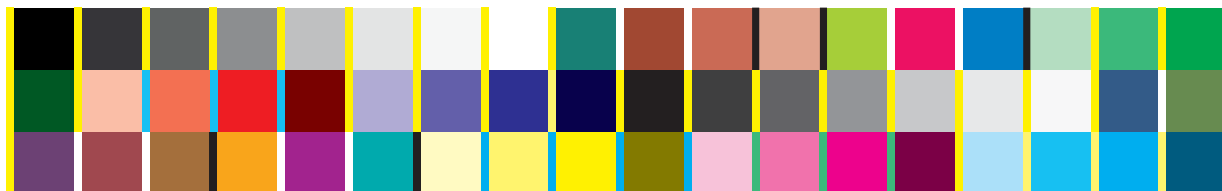
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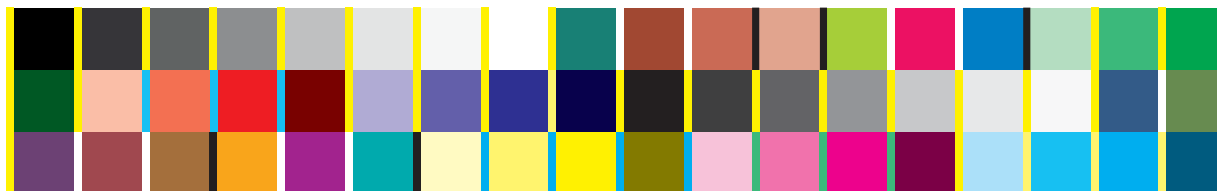
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SUPPORT

This guide provides you with the information you need to get started.

For more information and additional support, please visit www.t-mobile.com/support where you can:

- Register at **my.t-mobile.com** to check your minutes, pay your bill, upgrade your phone, and change your rate plan.
- Review your phone's User Manual and troubleshooting FAQs.
- View the latest troubleshooting solutions in the Support Forums or ask a question of your own.

You can also access Help information on your phone:

1. From the Start screen, scroll down to the My Account app.
2. Tap **My Account**.
3. Nokia Care app in device user guide. From start screen swipe left and choose **Nokia Care**.

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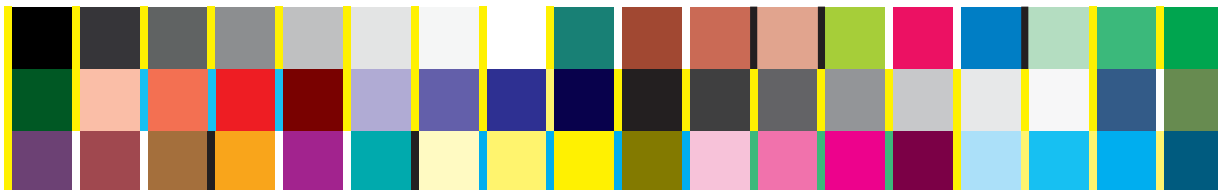
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SERVICE ACTIVATION

If you are a new T-Mobile® customer and your service has not yet been activated, simply call Customer Care at **1-800-937-8997** and a T-Mobile Activations representative will assist you.

You will need the following information when activating service:

- Your Service Agreement and the agent code on your Agreement
- Your name, home address, home phone number, and billing address
Note: For business and government accounts, please provide the organization's name, address, and tax ID.
- Your Social Security number, current driver's license number, and date of birth for credit check purposes
- Your choice of T-Mobile rate plan and services (see **www.t-mobile.com** for latest plan information)
- Your SIM serial number and IMEI number (located on the box barcode label)

By activating service, you acknowledge that you have read, understand, and agree to be bound by each of T-Mobile's Terms and Conditions, and by your Service Agreement.

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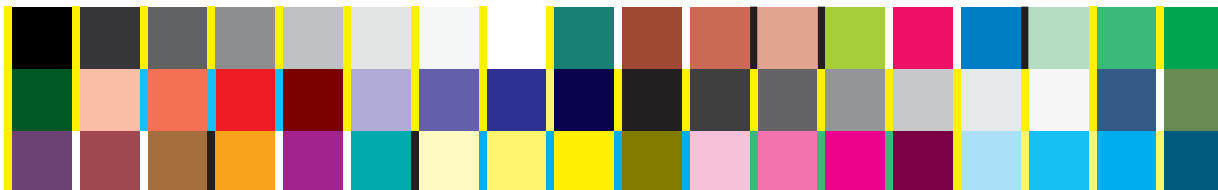
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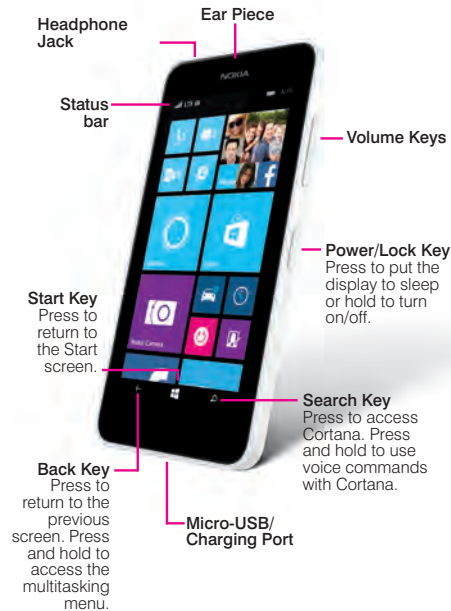
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PHONE OVERVIEW



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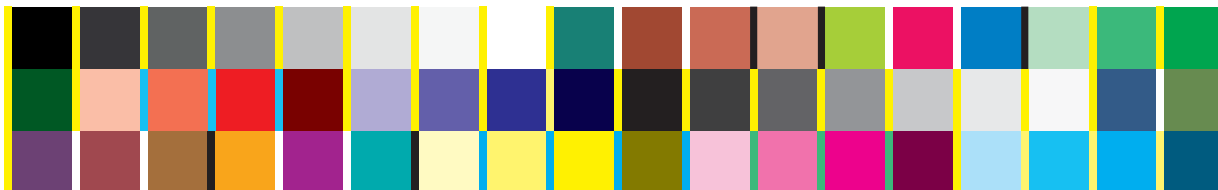
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MICRO SIM CARD

The Micro SIM (Subscriber Identity Module) card identifies your phone to the wireless network. **You cannot make or receive phone calls or browse the Internet without activating and installing the Micro SIM card that came with your phone.**

Install the Micro SIM card

1. Detach the Micro SIM card from its packaging.
2. At the top corner of the phone, put your index finger in the seam between the screen frame and the back cover. Do not use any sharp tools, as they may damage the phone. Press the middle of the back cover, bend the cover open, and remove it.



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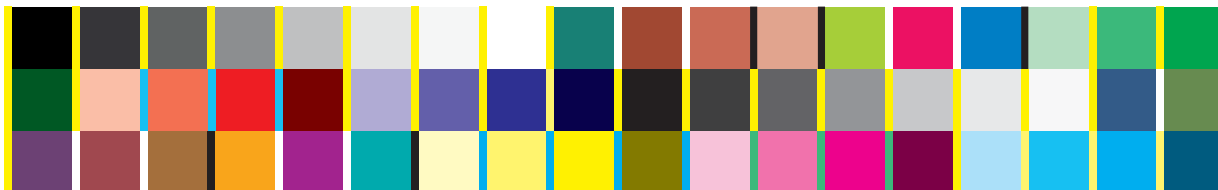
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3. Lift up the battery.



4. Insert the Micro SIM card completely into the slot with the gold contacts facing down. An optional MicroSD memory card may also be inserted.



5. Line up the battery contacts on the battery with the ones in the battery compartment and lower the battery into place.

6. Replace the back cover.

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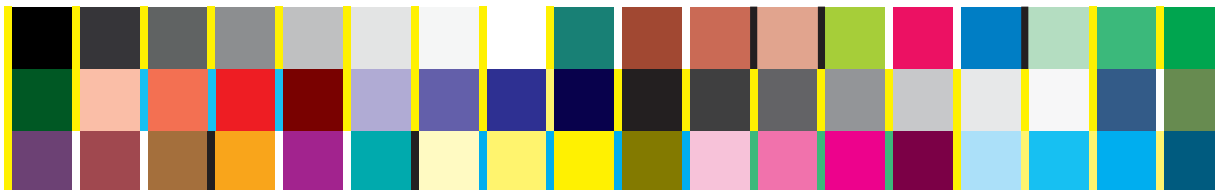
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BATTERY

To optimize battery performance, fully charge your phone before using it for the first time.

Charge the battery

1. Insert the small end of the charging cable into the charging port on the phone, as shown.
2. Plug the other end of the charging cable into a wall outlet.



Conserve battery life

1. From the Start screen, swipe left to view the Applications screen.
2. Tap **Settings**.
3. Tap **battery saver**.
4. Tap the desired option to conserve battery life.

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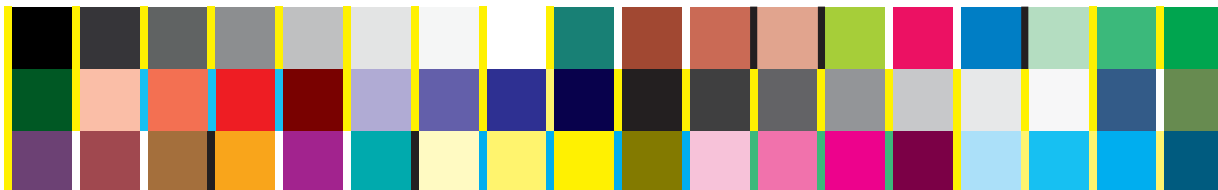
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POWER

To turn the power on,
press and hold the
Power/Lock key.

To turn the power off,
press and hold the
Power/Lock key and
then swipe your finger
down the screen.



SETUP WIZARD

To setup your phone you'll need to sign
into your Microsoft account. If you are
unsure whether or not you already have
one, or if you have more than one and
need to choose between them, go to
WindowsPhone.com to learn more.

1. Select Language
2. Let's start
3. Accept terms of use
4. Connect to Wi-Fi or skip
5. Wi-Fi Sense selection
6. Tap **recommended**

sign in:

1. Enter the Microsoft ID

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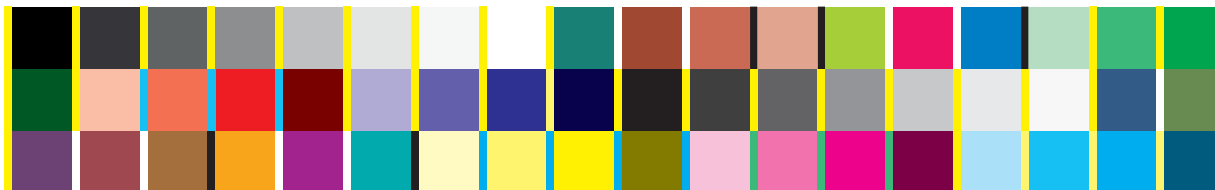
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and password to the account you want to use.

2. Tap **sign in**.

create one:

1. Enter the Microsoft ID you want to use.
2. Tap **next**.
3. Enter a password.
4. Re-enter your password
5. Tap **next**.
6. Enter a secondary email address and tap **next**.

Sign in later: To skip setting up your Microsoft account. Tap **next**.

Note: If you do not sign in with a Microsoft ID, you will not be able to do some things like get apps, add Twitter™ to your People hub, or find your phone if it's lost.

7. Tap your time zone, if necessary.
8. Review Nokia's service terms and privacy policy and tap **accept**.

You can also go to <http://my.nokia.com/mynokiausa/registration> to sign up for a Nokia account online.

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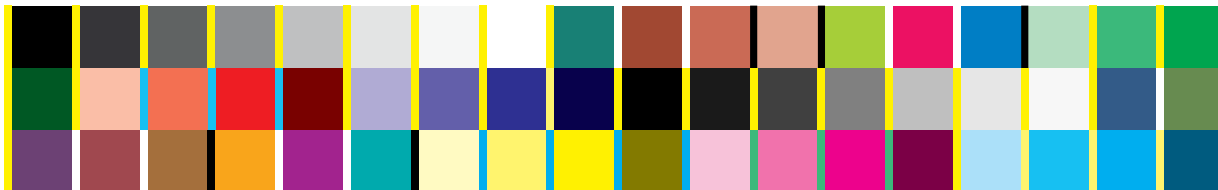
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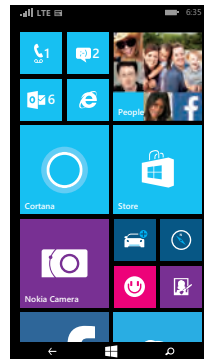


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START SCREEN

Your Nokia Lumia 635 is a different kind of phone. It has tile icons, making it easy to get the latest information with just a quick tap.



Swipe left to view the Applications screen.

Tap the tiles to open applications.

View the live tiles to see what's happening right now.

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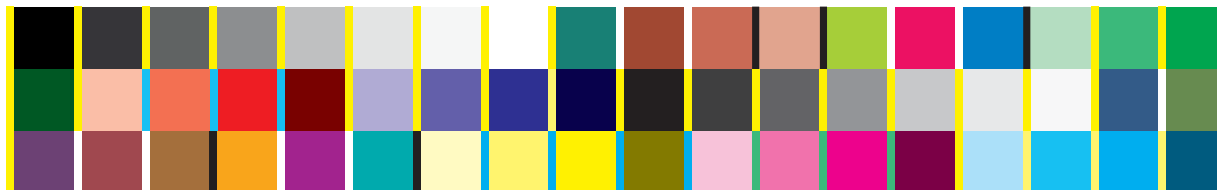
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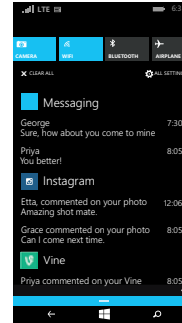


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ACTION CENTER

From the start screen pull down from the top

1. Check latest social updates and email
2. Access settings
3. Choose top tiles from **notifications and actions** in settings.



Add tiles to the Start screen

1. From the Start screen, swipe left to view the Applications screen.
2. Touch and hold the application you want to add.
3. Tap **pin to start**.

Move tiles on the Start screen

1. To move, remove, or resize a Tile, just tap and hold it, then arrange it however you'd like.
2. Drag the tile to the desired position and lift your finger from the screen.
3. Tap the tile to set it in place.

Resize tiles from the Start Screen.

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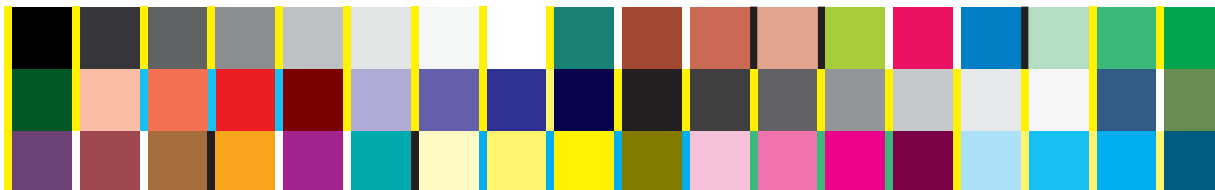
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1. From the Start screen, touch and hold the tile you want to resize.
2. Tap the arrow to resize.

Remove tiles from the Start screen

1. From the Start screen, touch and hold the tile you want to remove. A **Tack** icon appears on the right corner of the tile.
2. Tap the **Tack** icon to remove.

Start+ Theme


1. From the Start screen, swipe left.
2. Tap **Settings**.
3. Tap **theme**.
4. Tap to set the background and accent color.
5. Set background image for your start screen from your photos

CORTANA

Your personal assistant

Cortana is like a personal assistant, there to help you add something to your calendar, make a call, take a note, set alarms, find things and more.

Search

To find something with Cortana—just tap **Search** .

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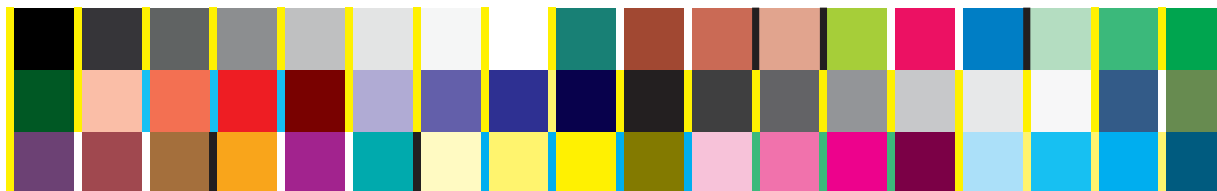
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Talk to Cortana

To talk to Cortana hands-free, tap and hold  from anywhere, then just say what you need. Not sure where to start? Say "What can I say" to see some ideas.

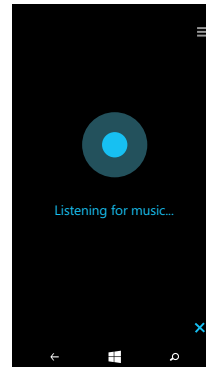
Cortana Notebook

To see what Cortana knows about you such as interests, reminders, quiet hours, inner circle, and more, tap  and then tap .

Music

Listening to a song, but can't remember who sings it? While the music is playing, tap  and Cortana will identify the song for you.

Note: You need a Microsoft account to use Cortana. This feature is not available in all languages. For info on the supported languages, go to www.windowsphone.com.



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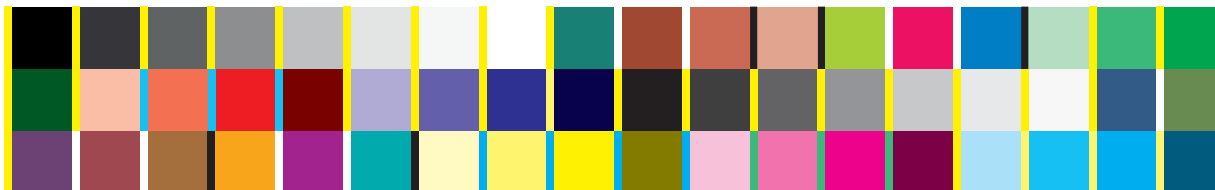
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CALLS

Make and end calls



1. From the Start screen, tap **Phone** .
2. Tap the  at the bottom of the screen.
3. Enter the phone number.
4. Tap **call**.
5. Tap **end call** when finished.

Answer calls

When you receive a call, tap **answer**.
If the screen is locked, touch the screen and swipe up then tap **answer**.



VOICEMAIL

Set up voicemail

1. From the Start screen, tap **Phone** .
2. Tap the  at the bottom of the screen.
3. Touch and hold **1** to call voicemail.
4. Follow the tutorial to set up your voicemail account.

Reset voicemail password

You can reset your voicemail password to the last four digits of your phone number.

1. From the Start screen, tap **Phone** .
2. Tap the  at the bottom of the screen.

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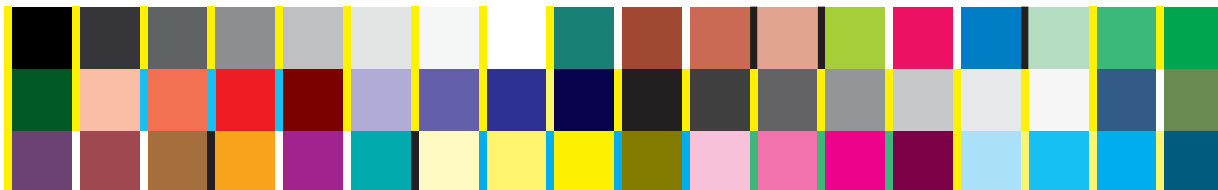
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3. Tap **#793#**.
4. Tap **call**.
5. Tap **ok**.

CONTACTS

Transfer contacts from your old device

Use the app Transfer My Data for a quick and easy way to copy contacts from almost any device to your new Nokia Windows Phone.

Add a new contact

1. From the Start screen, tap **People**.
2. At the **Contacts** screen, tap the **Plus (+)** icon at the bottom of the screen.
3. Select Account.
4. Tap **name**.
5. Enter the contact's first and last name.
6. Enter the phone number.
7. Continue on to add more contact information if you want.
8. Tap the **Save** icon when done.

Call a contact from your phone book

1. From the Start screen, tap **People**.
2. Scroll or use the search icon to find the contact you want to call,

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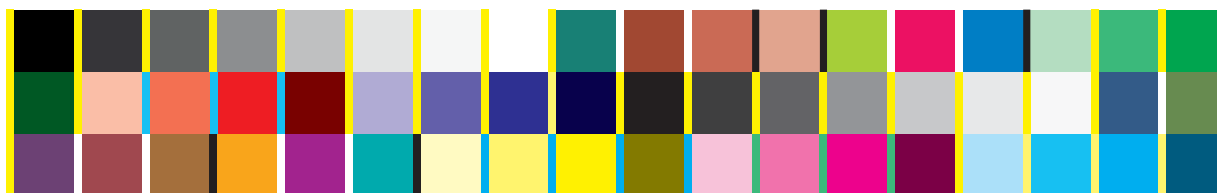
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- tap the contact you want to call.
3. Tap the phone number you want to call.

Pin a contact to the Start screen

1. From the Start screen, tap **People**.
2. Touch and hold the desired contact.
3. Tap **pin to start**.

VOLUME

Adjust call volume

While on a call, press the **Volume** key up or down.

Adjust ringer volume

From the Start screen, press the **Volume** key up or down.

RINGTONES

Set call and notification ringtones

1. From the Start screen, swipe left to view the Applications screen.
2. Tap **Settings**.
3. Tap **ringtones+sounds**.
4. Tap the following items to adjust:
 - * **Ringtone**
 - * **Reminders**
 - * **Manage app sounds**
5. Select if a sound is played for:
 - * **Key press**

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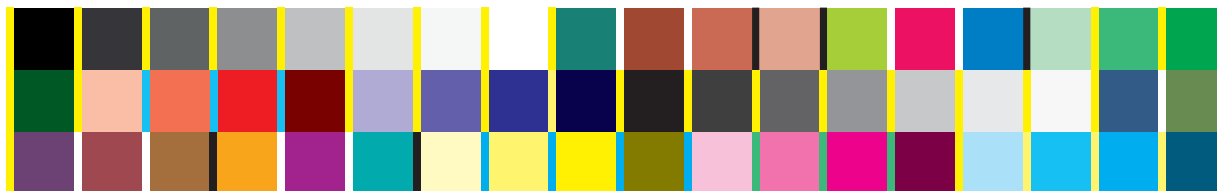
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- Lock and unlock
- Camera shutter
- System alerts

6. Tap the ringtone you want to use.

EMAIL

Access your work and personal email from your phone.

Set up personal email

1. From the Start screen, swipe left to view the Applications screen.
2. Tap **Settings**.
3. Tap **email+accounts**.
4. Tap **add an account**.
5. Tap the account you want to add.
6. Enter your email address and password.
7. Tap **sign in**.

Set up corporate email

1. From the Start screen, swipe left to view the Applications screen.
2. Tap **Settings**.
3. Tap **email+accounts**.
4. Tap **add an account**.
5. Tap **Exchange**.
6. Enter your Exchange email address and password.

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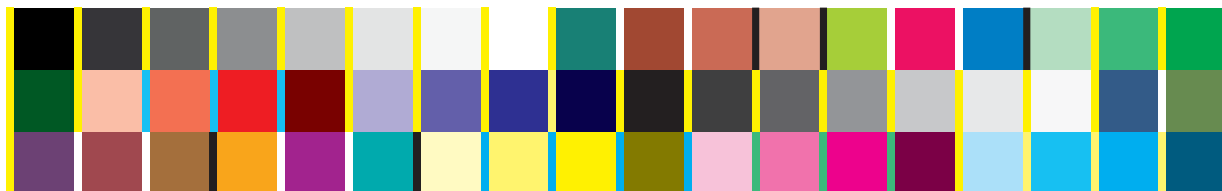
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		<input type="checkbox"/> Pub (SWOP5)

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7. Tap **sign in**.
8. Enter additional account information, if necessary, and tap **sign in**.

Note: Contact your company's IT department if you need more help. This feature works with Microsoft Exchange email servers only.

Read email

From the Start screen, tap the tile for the email account you want to access then tap the email message you want to read.

Send email

1. From the Start screen, tap the tile for the email account you want to use.
2. Tap the **+** icon.
3. At **To**, begin to enter the name of the contact.
4. Either type using the keyboard on the screen or use the Word flow keyboard. Just spell the word by sliding from letter to letter.
5. Tap the contact in the list or enter the desired email address.
6. Tap **Subject** and enter your subject.
7. Tap the body of the email message and enter your message.

17

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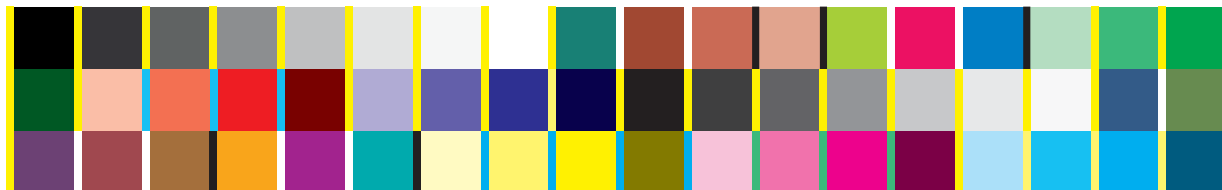
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		<input type="checkbox"/> Pub (SWOP5)



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8. Tap the **Envelope** icon on the bottom of the screen to send.

Delete email

1. From the Start screen, tap the tile for the email account you want to access.
2. Touch and hold the email you want to delete.
3. Tap **delete**.

TEXTING

From the start screen select the text icon . Tap  to create a text.

Use the on-screen keyboard.

Writing with the on-screen keyboard is easy in portrait or landscape mode. You can write your messages by tapping the letters or by swiping through them - Swipe from the first letter of the word, and draw a path from letter to letter.

WI-FI

Your phone can connect to the Internet using Wi-Fi. It also supports Wi-Fi sense (if enabled) that may automatically connect to public and friends networks.

18

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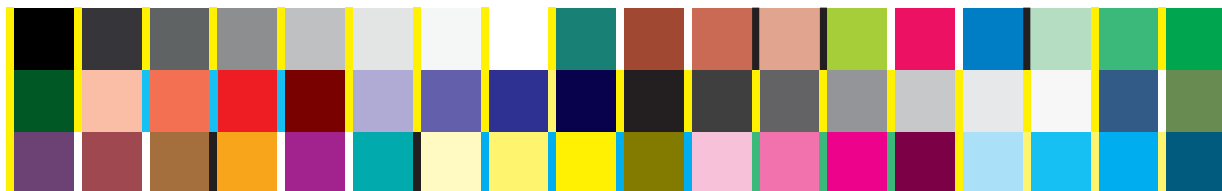
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Turn on Wi-Fi and connect to a network

1. From the Start screen, swipe left to view the Applications screen.
2. Tap **Settings**.
3. Tap **Wi-Fi**.
4. Tap the bar to turn on Wi-Fi, if necessary.
5. Tap the network you want to use.
6. Enter the password, if prompted, and tap **done**.
7. To allow Wi-Fi access to others in your contact list scroll down and choose **Wi-Fi sense**.

WI-FI CALLING

You can use a Wi-Fi network connection to make calls using Wi-Fi Calling. To use Wi-Fi Calling please use the SIM card shipped with your device. A different SIM card may not work with the Wi-Fi Calling feature. You must also have a 911 emergency address registered with your account. Log into your account at **www.t-mobile.com** Go to your profile and click Customer Info and follow the menu options to register your address.

note: Corporate accounts may require administrator assistance for 911 Address registration.

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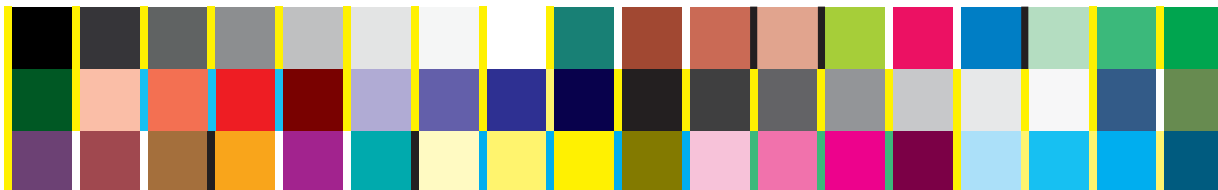
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To enable Wi-Fi Calling

Wi-Fi Calling is on by default out of the box. If you are connected to a Wi-Fi network you should be able to use Wi-Fi Calling immediately. If Wi-Fi Calling has been turned off or you would like to change your calling preferences follow the steps below.

1. Ensure you are connected to a Wi-Fi network (See W-Fi above for instructions)
2. On the start screen, swipe left to reach the Settings page.
3. Scroll down to Wi-Fi Calling and select.
4. Toggle **Wi-Fi Calling** to the **On** position.
5. Wi-Fi Calling is now enabled.

To disable Wi-Fi Calling

1. On the start screen, swipe left to reach the Settings page.
2. Scroll down to Wi-Fi Calling and tap.
3. Toggle **Wi-Fi Calling** to the **Off** position.
4. Wi-Fi Calling is now disabled.

To change the connection preference for Wi-Fi Calling

1. On the start screen, swipe left to reach the Settings page.

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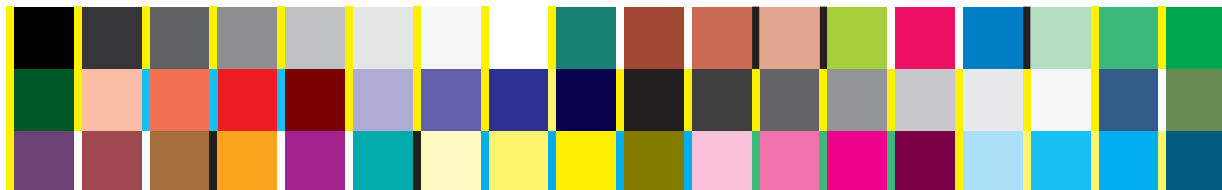
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2. Scroll down to Wi-Fi Calling and tap.
3. Swipe left to reach Preference
4. Select your Calling Preference

About Wi-Fi Calling

Wi-Fi Calling can improve your coverage and allows you to make phone calls and send messages over a Wi-Fi network (when a Wi-Fi network is available). Unless your rate plan provides otherwise, Wi-Fi Calling minutes count the same as T-Mobile cellular calling minutes on your phone bill.

BLUETOOTH®

Your phone comes with Bluetooth connectivity, a wireless technology that enables a data connection between your phone and a Bluetooth headset or other Bluetooth device (sold separately).

Prepare Bluetooth headset

Make sure your Bluetooth headset is fully charged and in pairing mode. Refer to the headset's user manual for more information.

Turn on Bluetooth and pair with headset

1. From the Start screen, swipe left to view the Applications screen.

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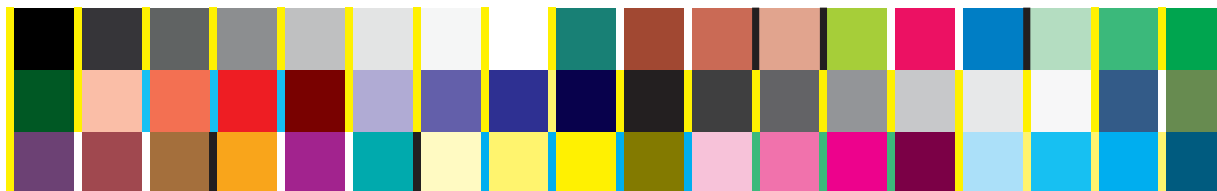
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2. Tap **Settings**.
3. Tap **Bluetooth**.
4. Tap the bar to turn on Bluetooth, if necessary. A list of available Bluetooth devices displays.
5. From the list, tap the headset you want to pair with your phone.
6. If necessary, enter a PIN or passcode.
7. Tap **done**.

SETTINGS

Storage Sense

To see what is taking up space on your phone, use the Storage Sense app.

1. From App list, tap **Storage Sense**.
2. Tap **phone** to check the details of the memory on your phone or tap **SD card**.
3. Provide options to change where you store music, photos, apps, and more.

Data Sense

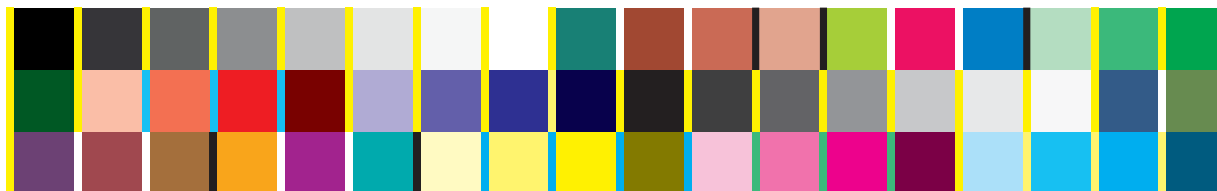
To find more efficient ways to use mobile data and track your usage, use the Data Sense app. The Overview provides a status on data usage using cellular versus Wi-Fi.

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1. From the App list, tap **Data Sense**.
2. Tap **set limit** and choose the values you want.
3. Provide options to change where you store music, photos, apps, and more.

INTERNET SHARING

Use your device as a mobile hotspot. Log on and surf the web with any internet capable device.

Note: Activation and data charges may apply.

1. From the apps list, tap **Settings**.
2. Scroll down and tap **Internet sharing**.
3. Turn on and use provided **Broadcast name** and **Password**.

APPROVED FIRMWARE VERSIONS

This device will only operate with firmware versions that have been approved for use by T-Mobile and the device manufacturer. If unauthorized firmware is placed on the device it will not function.

CARING FOR YOUR PHONE

Make it last

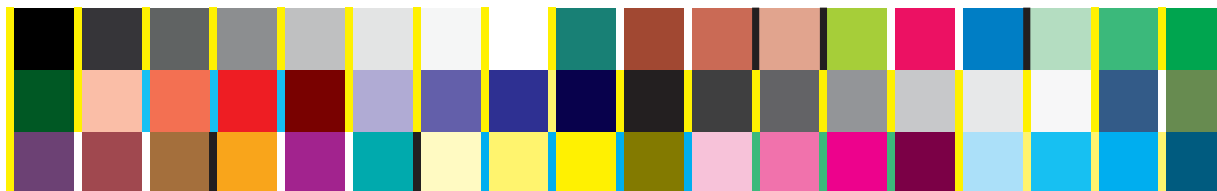
Your phone is a complex electronic device; think of it as a mini-computer.

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Here are some tips to help you extend the life of your new phone.

Do not get your phone wet. Even a small amount of moisture can damage your phone and accessories.

Protect your phone's touch screen. Your phone's touch screen is delicate. Guard against scratches by using a screen protector or a protective case.

Use the original manufacturer's batteries and accessories. Non-approved batteries and accessories can harm you and damage your phone.

Do not use damaged accessories. If your charger or any other accessory is damaged, replace it or take it to a qualified service dealer. Do not attempt to charge your phone if the charger has been dropped, received a sharp blow, or has been otherwise damaged; doing so may harm your phone.

Information About Safeguarding Handsets

T-Mobile encourages customers to take appropriate measures to secure their handsets and invites them to take advantage of the features available on this handset to help secure it from theft and/or other unauthorized access and

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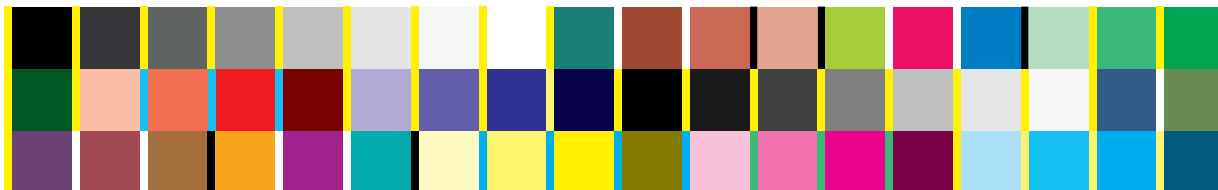
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use. This handset has a locking function (e.g., user-defined codes or patterns) that can serve as a first line of defense against unauthorized use or access to stored information. Preloaded security applications that allow customers to track or locate misplaced devices can be found on several T-Mobile devices. Lost or stolen devices should be immediately reported to T-Mobile so that proper measures can be taken to protect accounts. For additional information, visit: www.t-mobile.com/devicesecurity and <http://www.t-mobile.com/Company/PrivacyResources.aspx>

SAFETY TIPS

Consider device compatibility

If you have a pacemaker or a hearing aid, check with your doctor to make sure it's safe for you to use a cell phone. In some cases, cellular radio frequencies can disrupt the performance of other electronic equipment. If you have questions about the interaction between your phone and any other piece of electronic equipment, ask the equipment manufacturer.

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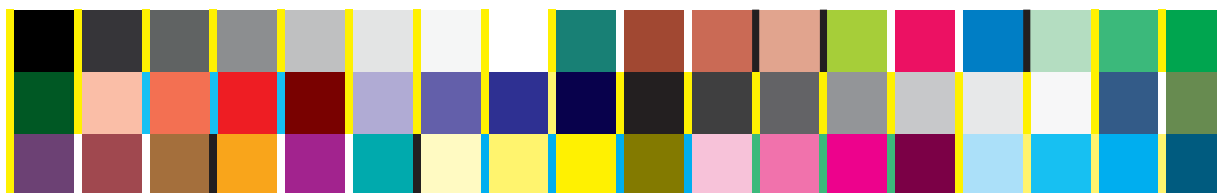
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Drive safely

T-Mobile encourages you to use your phone in a safe and sensible manner while driving.

Here are a few safety tips:

- Assess road conditions before answering your phone. Your safety is more important than any call.
- Prepare your hands-free headset, if you have one, or turn on your speakerphone, before you start moving.
- Pre-program frequently used numbers into your phone for easy, one-touch dialing.
- Keep your phone close. If it rings and you discover it's in the back seat, do NOT crawl over the seat to answer it while driving.
- Remember that laws prohibiting or restricting the use of a cell phone while driving may apply in your area.

EMERGENCY DIALING

Although all phones are equipped with 9-1-1 emergency calling, this phone

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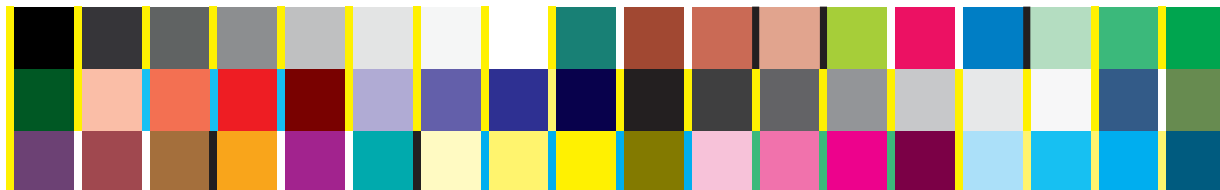
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may or may not permit its location to be approximated during a 9-1-1 call.*

* Availability of this feature depends on upgrades to the (a) wireless network and (b) 9-1-1 calling system that are required to be installed by the local 9-1-1 response agency or public safety answering point (PSAP); these upgrades may not be available everywhere within our wireless coverage area or your roaming area. This approximation of the phone's location and the transmittal of location information are subject to emergency situations, transmission limits, network problems/limitations, interconnecting carrier problems, your phone, buildings/tunnels, signal strength and atmospheric/topographical conditions, and may be curtailed, interrupted, dropped, or refused. The phone's approximate location is transmitted to the local 9-1-1 response agency or PSAP while the call is in progress; this approximation is intended solely to aid the PSAP in dispatching emergency assistance or to limit the search area for emergency services personnel. You should not rely solely on a mobile phone for essential communications (such as a medical or other emergency). Please see T-Mobile's Terms and Conditions, and Privacy Policy for additional service restrictions and details.

ADDITIONAL INFORMATION

Use of some content or features may incur separate, additional charges and/or require qualifying service, or access to a Wi-Fi connection.

Wi-Fi: Device will not transition between Wi-Fi and the cellular network. Devices using wireless connections may be vulnerable to unauthorized attempts to access data and software stored on the device. Plan data allotment applies to use

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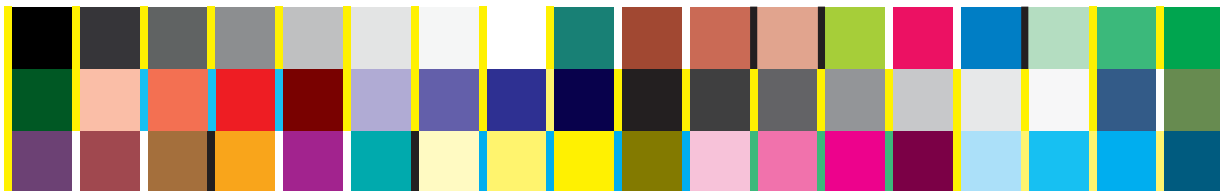
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by connected devices sharing Wi-Fi. Use of connected devices subject to T-Mobile Terms and Conditions.

Wi-Fi Calling: Wi-Fi connection required for Wi-Fi Calling; may decrement plan minutes. Most devices will not transition between Wi-Fi and the wireless network. See your selected service for details.

Messaging/Data: You will be charged for all messages and data sent by or to you through the network, regardless of whether or not data is received. Character length/file size of messages/attachments may be limited. T-Mobile is not liable for content of messages/attachments or for any failures, delays, or errors in any T-Mobile generated alerts or notifications.

Your data session, plan, or service may be slowed, suspended, terminated, or restricted if you use your service in a way that interferes with or impacts our network or ability to provide quality service to other users, if you roam for a significant portion of your usage, or if you use a disproportionate amount of bandwidth during a billing cycle. You may not use your plan or device for prohibited uses.

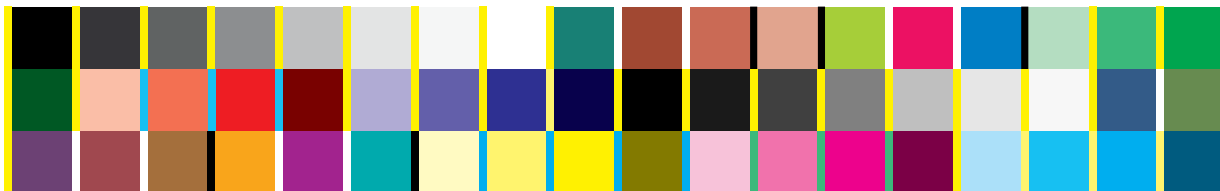
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Hearing Aid Compatibility: This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

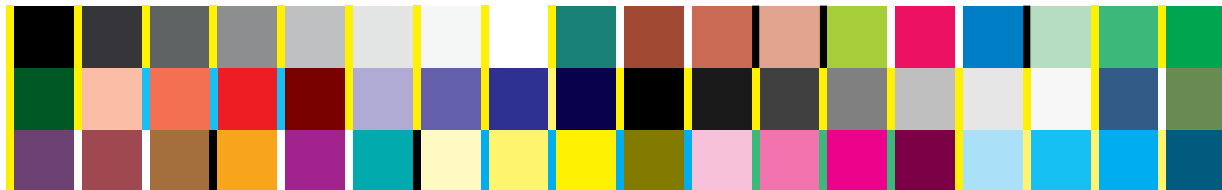
Device, accessory and screen images simulated. See brochures and the **Terms and Conditions (including arbitration provision)** at T-Mobile.com, for rate plan

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information, charges for features and services, and restrictions and details, **including important limitations on availability and reliability of 9-1-1 emergency service when using Wi-Fi calling.**

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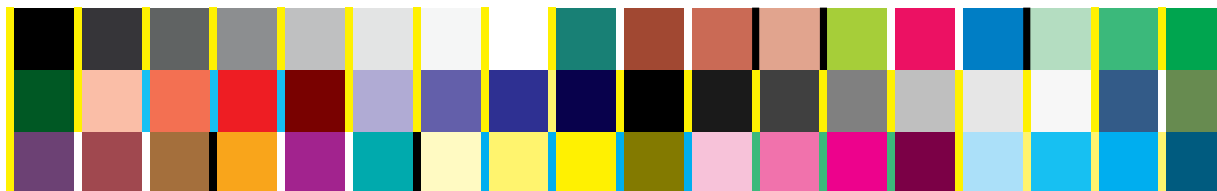
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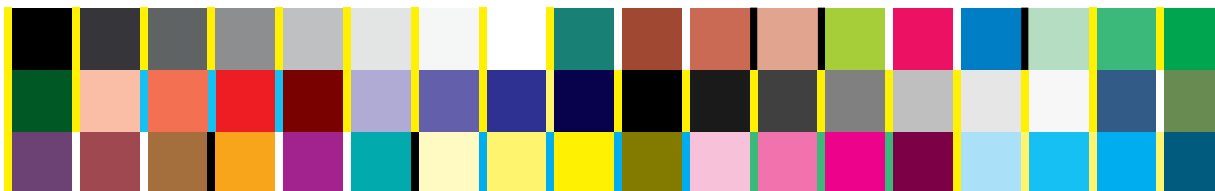
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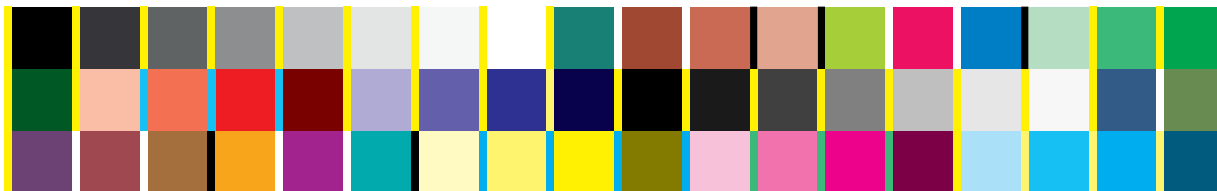
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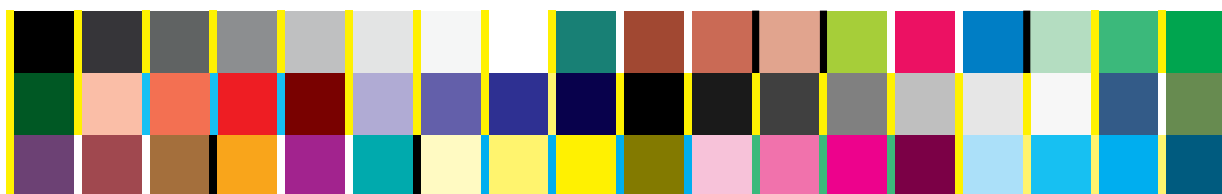
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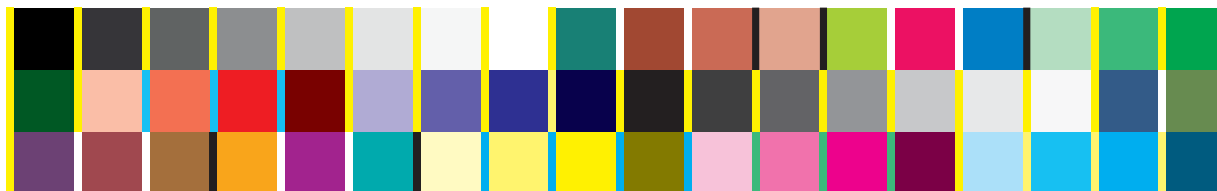
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Operator	PROOF SCALE	SPECIFICATION	
	<input type="checkbox"/> 100 % <input type="checkbox"/> _____	<input type="checkbox"/> Comm (GRACoL)	<input type="checkbox"/> 9900
Q-Control		<input type="checkbox"/> Pub (SWOP3)	<input type="checkbox"/> _____
Customer		<input type="checkbox"/> Pub (SWOP5)	

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HARPER HOUSE

214.744.4646